

2017



UNLIMITED

- Courses
- Enrollments



CERTIFICATION

Receive certificates for your course completions.



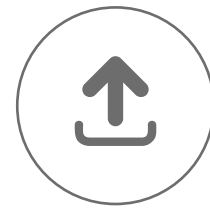
COLLEGE CREDIT

University of the Cumberlands & American Public University. Add your own as elective credits.



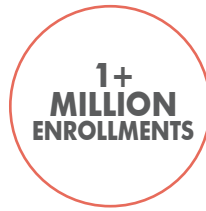
MOBILE LEARNING

Courses are tablet ready.



EXTERNAL TRAINING

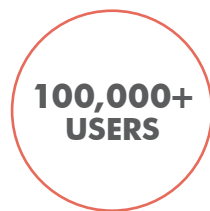
Track all your store training online



1+
MILLION
ENROLLMENTS



8,000
ORGANIZATIONS



100,000+
USERS



OPTIONAL CUSTOMIZATION

Corporate University: \$2,000 initial fee (\$800 annual maintenance)

Administrator Bundle: \$300 annual fee

Course Upload: \$250 each

Custom Work: \$80/hr.

(Course customization, single sign on, automation, etc.)



LOW COST NRFSP* CERTIFICATIONS

- "Food Handler" (\$10)
- "Grocery Exam" for managers (\$31- \$47)

NRFSP* - National Registry of Food Safety Professionals

ONLINE TRAINING DEMO

Conducted every Tuesday at 10AM CT

- Live-session with Q&A
- Learn about our online training program
- Explore the system's functionality
- Full access for a week after the demo
- Duration: 1 hour
- You may request an individual demo session

CONTACT US

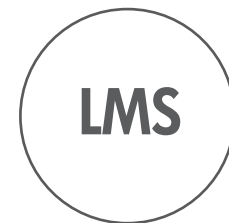
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RETAIL LEARNING COURSE LIBRARY



LMS

LEARNING MANAGEMENT SYSTEM (LMS)

User, course, and report tools



CLOUD

CLOUD-BASED

Available anytime anywhere



150+

150+ COURSES

Supermarket training designed for the independent retailer



9

9 CATEGORIES

- Essentials
- Getting Started
- IGA
- Logistics
- Management
- Merchandising
- Positions
- Produce
- Safety

LAST UPDATED: 10/19/17

GETTING STARTED 5 COURSES

- (ES) Getting Started Administrators - 1hr
- (ES) Getting Started Students - 1hr 45m
- Getting Started Curriculum Coordinator - 35m
- Getting Started Learning Plans - 10m
- Getting Started Reports - 1hr 45m

WORKPLACE ESSENTIALS 18 COURSES

- (ES) Business Ethics - 1hr
- (ES) Customer Service - 1hr
- (ES) Customer Service - Selling Solutions - 1hr
- (ES) Introduction to Food Retail - 2hrs 30m
- (ES) Introduction to Food and Health - 2hrs 15m
- (ES) Loss Prevention I - 3hrs 30m
- (ES) Loss Prevention II - 2hrs
- (ES) Professionalism - 1hr
- (ES) Sexual Harassment - 2hrs 45m
- (ES) Stress Management - 1h 30m
- Sexual Harassment - Employee - 1hr
- Sexual Harassment - Supervisor - 35m

Time Management:

- TM1 - Getting Control - 7m
- TM2 - Mastering Management - 11m
- TM3 - Beating Procrastination - 8m
- TM4 - Prioritizing - 9m
- TM5 - Actions for Maximum Productivity - 12m
- TM6 - Adopting a Growth Mindset - 12m

POSITIONS 38 COURSES

- Bagging - 15m
- Bakery - Manager - 2hrs 30m
- (ES) Bakery Clerk - 3hrs
- (ES) Cashier - 1hrs
- (ES) Cashier - Alcohol Sales Compliance - 1hr 15m
- Cashier - Alcohol Sales Compliance (MT) - 1hr 15m
- (ES) Cashier - Produce Identification - 30m
- (ES) Cashier - Tobacco Sales Compliance - 1hrs 45m
- Cashier - Tobacco Sales Compliance (CA) - 1hrs 45m
- Cashier - Tobacco Sales Compliance (NY) - 2hrs 35m
- Cashier - WIC Administrative Procedures - 1hr
- (ES) Cashier - WIC Training - 1hr
- Cashier - WIC Training (MN) - 25m
- Cheese Specialist - 3hrs 30m
- (ES) Courtesy Clerk - 2hrs
- Deli - Manager - 3hrs 30m
- Deli Clerk - 2hr
- Deli Clerk - Product Knowledge - 2hr
- Floral Clerk - 2hrs
- (ES) Frozen Foods and Dairy Clerk - 2hrs
- Grocery Stocker - 2hrs 30m
- Meat Apprentice - 5hrs

- Meat - Beef Basics and Cuts - 30m
- Meat - Beef Nutrition and Health - 25m
- Meat - Nutrition and Health - 25m
- Meat - Raising Beef - 30m
- Meat - The Modern Consumer - 20m
- (ES) Meat Wrapper - 3hrs
- (ES) Produce Clerk - 1hr
- Produce Clerk - Product Knowledge - 30m
- Receiving - 1hr 45m
- Stocking - Display & Storing - 15m
- Stocking - Equipment - 15m
- Stocking - Process - 15m
- (ES) Supplemental Nutrition Assistance Program (SNAP) Training - 25m

Convenience:

- Convenience Store Cashier - 1hr
- Convenience Store Customer Service - 1hr 30m
- Convenience Store Operations - 1hr

SAFETY & SANITATION 17 COURSES

Food Safety and Sanitation:

- FSS1 – Foodborne Illness Overview - 30m
- FSS2 – The Flow of Food Products - 35m
- FSS3 – Manage Product Time and Temperature - 30m
- FSS4 – Safe Food Preparation - 25m
- FSS5 – Cooked Foods - 25m
- FSS6 – Personal Hygiene and Employee Health - 25m
- FSS7 – Cleaning and Sanitizing - 30m
- FSS8 – Facility Management - 40m
- FSS9 – Pest Control Program - 30m
- FSS10 – Food Safety and Crisis Management Plan - 30m

- Bloodborne Pathogens - 30m
- (ES) Food Handler Compliance - 2hrs
- (ES) Food Safety and Sanitation Basics - 1hr
- Food Safety and Sanitation - NY Certified - 8hrs
- OSHA Hazard Communication Standards - 1hr
- (ES) Store Safety I - 2hrs
- (ES) Store Safety II - 1hr 30m

MERCHANDISING & MARKETING 13 COURSES

- (ES) Category Management - 3hrs
- Introduction to Dairy - 1hr
- Multicultural Marketing - 30m
- Non-Alcoholic Beverages Dept. - 2hrs 30m
- Non-Alcoholic Beverages Dept. - Juices - 3hrs
- Non-Alcoholic Beverages Dept. - Soft Drinks - 3hrs 15m
- Organic and Natural Foods - 15m
- (ES) Promotions and Merchandising - 3hrs 30m
- Non-Alcoholic Beverages Dept. - Juices - 3hrs
- Non-Alcoholic Beverages Dept. - Soft Drinks - 3hrs 15m

- Organic and Natural Foods - 15m
- (ES) Promotions and Merchandising - 3hrs 30m
- Social Media and Company Case Studies - 30m
- Social Media and the Digital Shopper - 30m
- What is Social Media? - 30m
- (ES) Wine - Basics - 20m
- (ES) Wine - Selling - 30m

PRODUCE 27 COURSES

- (ES) Apples - 1hr
- Avocados - 1hr
- (ES) Bananas - 45m
- Beans & Pods - 45m
- Berries - 30m
- Blueberries - 30m
- Cabbages - 30m
- Cherries - 1hr
- Citrus - 1hr 30m
- Cucumbers - 45m
- (ES) Grapes - 30m
- Leafy Greens - 1hr
- Lettuce - 30m
- (ES) Melons - 45m
- Mushrooms - 1hr
- Nuts - 1hr 15m
- Onions - 45m
- (ES) Pears - 1hr
- Peppers - 1hr 15m
- Potatoes - 45m
- Root Vegetables - 45m
- Squash - 1hr
- Stalks - 45m
- Stone Fruits - 30m
- (ES) Strawberries - 30m
- (ES) Tomatoes - 30m
- Tropical Fruits - 1hr 15m

MANAGEMENT & LEADERSHIP 19 COURSES

Employee Engagement:

- Engagement 1 - What is Employee Engagement? - 10m
- Engagement 2 - How does Employee Engagement Improve Business Results? - 10m
- Engagement 3 - Hiring and Corporate Culture - 12m
- Engagement 4 - Job Resources and Demands - 15m
- Engagement 5 - Getting Started - Building Employee Engagement - 15m
- Emotional Intelligence - 40m
- Introduction to Supervisory Skills I - 1hr
- Introduction to Supervisory Skills II - 1hr 15m
- Key U.S. Supermarkets - 1hr 30m
- Learning Leader Series - Strategies to Improve Retention - 8m
- Learning Leader Series - The Learning Process - 20m
- Learning Leader Series - Training Formats - 12m
- Management Best Practices - 1hr 30m
- (ES) Managing People - 2hrs 30m
- (ES) Retention and Turnover - 1hr 15m
- Shopping Occasions - 2hrs 15m
- Supermarket Finance - 2hrs
- The Fresh Imperative - Asia - 2hrs
- The Leadership Challenge - Book Review - 45m

LOGISTICS 10 COURSES

- Food Logistics I - 1hr
- Food Logistics II - 2hrs

Distribution Center:

- DC Food Policy - 2hrs
- DC Information Technology - 1hr 45m
- DC Inventory Management - 2hrs
- DC Loading and Shipping - 2hrs
- DC Order Selection - 2hrs 30m
- DC Receiving - 1hr 15m
- DC Risk Management - 2hrs
- DC Storage and Replenishment - 2hrs 25m

IGA 7 COURSES

- Five Star Assessment Program - 1hr
- IGA Exclusive Brands - 45m
- IGA Way to Care - 1 - 30m
- IGA Way to Care - 2 - 45m
- IGA Way To Care - Program Resources - 35m
- IGA Way to Lead - 30m
- (ES) Welcome to IGA - 45m

OTHER CATALOGS

- **Administrator:** This catalog has the courses relevant to the online training administrators.
- **College Credit:** This catalog has the learning plans approved for college credit validation.
- **Retrieval:** The retrieval courses are identified by the RT suffix. These courses have only the tests, no content. They are used to systematically retrieve information from memory.
- **RLI Learning Paths:** These are recommended learning paths for on-boarding, management and supporting roles within grocery retail.
- **Español (Spanish):** This catalog has Spanish mobile ready courses.

ONLINE COURSES (154)

(ES) = Spanish available

TBR = To be released

Yellow Highlight = Compliance Courses