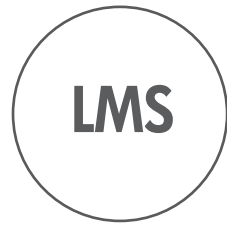


# 2017



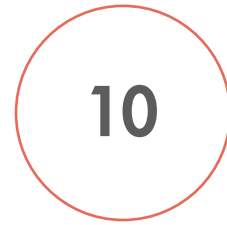
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**130+ COURSES**  
Supermarket training designed for the independent retailer



**10 CATEGORIES**

- Essentials
- Getting Started
- IGA
- Logistics
- Management
- Merchandising
- Operations
- Positions
- Produce
- Safety



**UNLIMITED**

- Courses
- Enrollments



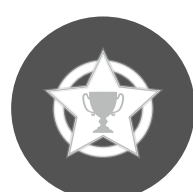
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Courses are tablet ready



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**Email:** [info@retaillearning.org](mailto:info@retaillearning.org)

# RETAIL LEARNING COURSE LIBRARY

LAST UPDATED: 06/15/17

## GETTING STARTED 5 COURSES

- (ES) Getting Started Administrators - 1hr
- (ES) Getting Started Students - 1hr 45m
- Getting Started Curriculum Coordinator - 35m
- Getting Started Learning Plans - 10m
- Getting Started Reports - 1hr 45m

## WORKPLACE ESSENTIALS 16 COURSES

- (ES) Business Ethics - 1hr
- (ES) Customer Service - 1hr
- (ES) Customer Service - Selling Solutions - 1hr
- (ES) Introduction to Food Retail - 2hrs 30m
- (ES) Introduction to Food and Health - 2hrs 15m
- (ES) Professionalism - 1hr
- (ES) Sexual Harassment - 2hrs 45m
- (ES) Stress Management - 1h 30m
- Sexual Harassment - Employee - 1hr
- Sexual Harassment - Supervisor - 35m

### Time Management:

- TM1 - Getting Control - 7m
- TM2 - Mastering Management - 11m
- TM3 - Beating Procrastination - 8m
- TM4 - Prioritizing - 9m
- TM5 - Actions for Maximum Productivity - 12m
- TM6 - Adopting a Growth Mindset - 12m

## POSITIONS 32 COURSES

- Bagging - 15m
- Bakery - Manager - 2hrs 30m
- (ES) Bakery Clerk - 3hrs
- (ES) Cashier - 1hrs
- (ES) Cashier - Alcohol Sales Compliance - 1hr 15m
- Cashier - Alcohol Sales Compliance (MT) - 1hr 15m
- (ES) Cashier - Produce Identification - 30m
- (ES) Cashier - Tobacco Sales Compliance - 1hrs 45m
- Cashier - Tobacco Sales Compliance (CA) - 1hrs 45m
- Cashier - Tobacco Sales Compliance (NY) - 2hrs 35m
- Cashier - WIC Administrative Procedures - 1hr
- (ES) Cashier - WIC Training - 1hr
- Cashier - WIC Training (MN) - 25m
- Cheese Specialist - 3hrs 30m
- (ES) Courtesy Clerk - 2hrs
- Deli - Manager - 3hrs 30m
- Deli Clerk - 2hr
- Deli Clerk - Product Knowledge - 2hr

- Floral Clerk - 2hrs
- (ES) Frozen Foods and Dairy Clerk - 2hrs
- Grocery Stocker - 2hrs 30m
- Meat Apprentice - 5hrs
- (ES) Meat Wrapper - 3hrs
- (ES) Produce Clerk - 1hr
- Produce Clerk - Product Knowledge - 30m
- Receiving - 1hr 45m
- Stocking - Display & Storing - 15m
- Stocking - Equipment - 15m
- Stocking - Process - 15m

### Convenience:

- Convenience Store Cashier - 1hr
- Convenience Store Customer Service - 1hr 30m
- Convenience Store Operations - 1hr

## OPERATIONS 3 COURSES

- (ES) Loss Prevention I - 3hrs 30m
- (ES) Loss Prevention II - 2hrs
- Supermarket Finance - 2hrs

## SAFETY & SANITATION 16 COURSES

### Food Safety and Sanitation:

- FSS1 – Foodborne Illness Overview - 30m
- FSS2 – The Flow of Food Products - 35m
- FSS3 – Manage Product Time and Temperature - 30m
- FSS4 – Safe Food Preparation - 25m
- FSS5 – Cooked Foods - 25m
- FSS6 – Personal Hygiene and Employee Health - 25m
- FSS7 – Cleaning and Sanitizing - 30m
- FSS8 – Facility Management - 40m
- FSS9 – Pest Control Program - 30m
- FSS10 – Food Safety and Crisis Management Plan - 30m

- (ES) Food Handler Compliance - 2hrs
- (ES) Food Safety and Sanitation Basics - 1hr
- Food Safety and Sanitation - NY Certified - 8hrs
- OSHA Hazard Communication Standards - 1hr
- (ES) Store Safety I - 2hrs
- (ES) Store Safety II - 1hr 30m

## MERCHANDISING & MARKETING 13 COURSES

- (ES) Category Management - 3hrs
- Introduction to Dairy - 1hr

- Multicultural Marketing - 30m
- Non-Alcoholic Beverages Dept. - 2hrs 30m
- Non-Alcoholic Beverages Dept. - Juices - 3hrs
- Non-Alcoholic Beverages Dept. - Soft Drinks - 3hrs 15m
- Organic and Natural Foods - 15m
- (ES) Promotions and Merchandising - 3hrs 30m
- Social Media and Company Case Studies - 30m
- Social Media and the Digital Shopper - 30m
- What is Social Media? - 30m
- (ES) Wine - Basics - 20m
- (ES) Wine - Selling - 30m

## PRODUCE 27 COURSES

- (ES) Apples - 1hr
- Avocados - 1hr
- (ES) Bananas - 45m
- Beans & Pods - 45m
- Berries - 30m
- Blueberries - 30m
- Cabbages - 30m
- Cherries - 1hr
- Citrus - 1hr 30m
- Cucumbers - 45m
- (ES) Grapes - 30m
- Leafy Greens - 1hr
- Lettuce - 30m
- (ES) Melons - 45m
- Mushrooms - 1hr
- Nuts - 1hr 15m
- Onions - 45m
- (ES) Pears - 1hr
- Peppers - 1hr 15m
- Potatoes - 45m
- Root Vegetables - 45m
- Squash - 1hr
- Stalks - 45m
- Stone Fruits - 30m
- (ES) Strawberries - 30m
- (ES) Tomatoes - 30m
- Tropical Fruits - 1hr 15m

## MANAGEMENT & LEADERSHIP 13 COURSES

- Emotional Intelligence - 40m
- Introduction to Supervisory Skills I - 1hr
- Introduction to Supervisory Skills II - 1hr 15m
- Key U.S. Supermarkets - 1hr 30m
- Learning Leader Series - Strategies to Improve Retention - 8m
- Learning Leader Series - The Learning Process - 20m
- Learning Leader Series - Training Formats - 12m
- Management Best Practices - 1hr 30m
- (ES) Managing People - 2hrs 30m
- (ES) Retention and Turnover - 1hr 15m
- Shopping Occasions - 2hrs 15m
- The Fresh Imperative - Asia - 2hrs
- The Leadership Challenge - Book Review - 45m

## LOGISTICS 10 COURSES

- Food Logistics I - 1hr 45m
- Food Logistics II - 1hr 45m

### Distribution Center:

- DC Food Policy - 2hrs
- DC Information Technology - 1hr 45m
- DC Inventory Management - 2hrs
- DC Loading and Shipping - 2hrs
- DC Order Selection - 2hrs 30m
- DC Receiving - 1hr 15m
- DC Risk Management - 2hrs
- DC Storage and Replenishment - 2hrs 25m

## IGA 3 COURSES

- Five Star Assessment Program - 1hr
- IGA Exclusive Brands - 45m
- (ES) Welcome to IGA - 45m

## OTHER CATALOGS

- **Administrator:** This catalog has the courses relevant to the online training administration function. All in one place!
- **College Credit:** This catalog has the learning plans approved for college credit validation.
- **Retrieval:** The retrieval courses are identified by the RT suffix. These courses have only the tests, no content. They are used to systematically retrieve information from memory. The retrieval practice can produce remarkably strong learning with lasting retention. Research shows that repeated testing is superior to repeated studying in the formation of long-term memory.
- **RLI Learning Paths:** These are recommended learning paths for on-boarding, management and supporting roles within grocery retail. (Bakery, Convenience, Dairy, Deli, Floral, Front End, Grocery, Meat, Onboarding, Produce, Stocker, Warehouse, Wine)
- **Español (Spanish):** This catalog has Spanish mobile ready courses.

## ONLINE COURSES (138)

(ES) = Spanish available

TBR = To be released